



Guidelines for Patient Portal Registration

*Las instrucciones en español se encuentran a continuación.

1) If your email address was provided to us, you will receive an email from Genesis Laboratory once your results are finalized, which will include a link to access the Genesis Patient Portal.

In the event you do not receive this email, please visit <https://patientportal.labofchoice.com>

OR

Download the app by visiting the app store on your smartphone and searching "Genesis Results Portal". Instructions for the app can be found on the app by clicking "Need help signing up?".

2) If this is your **first time** accessing results in the portal, select "Sign Up". **If you already have an account**, sign in with your email address and password then select "Login".

Login

Welcome, please login to your account.

Email ID

Password

[Need help with Login/Signup?](#) [Forgot Password?](#)

Login Sign Up

3) On the next screen, fill in the demographic, email ID, and password fields, then select "Submit".

PLEASE NOTE: If the information you entered does not exactly match the information we received, an error message will appear. For instance, if you did not provide a middle name on the documentation at the doctor's office, please leave the "Middle Name" field blank.

Sign Up

Welcome, please enter the following details.
(Please enter the exact details that were provided to the Lab or the Doctor's Office.)

Note: This form is to be filled out with the information of the patient whose results you are attempting to access. This still applies even if the patient is a minor and you are their parent or guardian.

First Name

Middle Name

Last Name

Date Of Birth(MM-DD-YYYY)

Select Gender

Email ID

Password

Confirm Password

[Need help with Login/Signup?](#)

Submit Back To Login

4) You will receive a One Time Passcode (OTP) via email, enter the passcode into the “One-Time Password” field and select “Validate OTP”.

Please enter the verification code

One Time Password

Do not refresh this page , Refreshing this page will redirect to Login Page.

You can resend the OTP again after one minute. - 00:52

Validate OTP

Back To Login

The One Time Password (OTP) has been sent to your registered email. If you do not see the email with OTP in your inbox, please check your spam or junk mail folder or request to resend the OTP again.

Note: This OTP will expire in 15 min, please click on the resend button in order to resend It after **15 min**.

5) You will be redirected to the login screen. Enter your “Email ID” and “Password” then select “Login”.

Login

Welcome, please login to your account.

Email ID

Password

Need help with Login/Signup?

Forgot Password?

Login

Sign Up



Instrucciones para el registro en el portal del paciente

1) Si nos proporcionaste su dirección de correo electrónico, recibirás un correo electrónico de Genesis Laboratory una vez que sus resultados estén finalizados, el cual incluirá un enlace para acceder al "Patient Portal" de Genesis.

En caso de que no recibas este correo electrónico, por favor visita <https://patientportal.labofchoice.com>

O bien,

Descarga la aplicación visitando la tienda de aplicaciones en tu teléfono inteligente y buscando "Genesis Results Portal". Las instrucciones para la aplicación se pueden encontrar dentro de la misma, haciendo clic en "Need help signing up?".

2) **Si es la primera vez** que accedes a los resultados en el portal, selecciona "Sign Up". **Si ya tienes una cuenta**, inicia sesión con tu dirección de correo electrónico y contraseña, luego selecciona "Login".

Login

Welcome, please login to your account.

Email ID

Password

[Need help with Login/Signup?](#) [Forgot Password?](#)

Login Sign Up

3) En la siguiente pantalla, completa los campos de datos demográficos, correo electrónico y contraseña, luego selecciona "Submit".

POR FAVOR TENGA EN CUENTA: Si la información que ingresó no coincide exactamente con la información que recibimos, aparecerá un mensaje de error. Por ejemplo, si no proporcionó un segundo nombre en la documentación en la oficina del médico, deje el campo "Middle Name" en blanco.

Sign Up

Welcome, please enter the following details.
(Please enter the exact details that were provided to the Lab or the Doctor's Office.)

Note: This form is to be filled out with the information of the patient whose results you are attempting to access. This still applies even if the patient is a minor and you are their parent or guardian.

First Name

Middle Name

Last Name

Date Of Birth (MM-DD-YYYY)

Select Gender

Email ID

Password

Confirm Password

[Need help with Login/Signup?](#)

Submit Back To Login

4) Recibirás un código de un solo uso (OTP) por correo electrónico, ingresa el código en el campo “One-Time Password” y selecciona “Validate OTP”.

Please enter the verification code

One Time Password

Do not refresh this page , Refreshing this page will redirect to Login Page.

You can resend the OTP again after one minute. - 00:52

Validate OTP

Back To Login

The One Time Password (OTP) has been sent to your registered email. If you do not see the email with OTP in your inbox, please check your spam or junk mail folder or request to resend the OTP again.

Note: This OTP will expire in 15 min, please click on the resend button in order to resend It after **15 min**.

5) Serás redirigido a la pantalla de inicio de sesión. Ingresa tu dirección de correo electrónico en el campo “Email ID” y tu contraseña en el campo “Password”, luego selecciona “Login”.

Login

Welcome, please login to your account.

Email ID

Password

Need help with Login/Signup?

Forgot Password?

Login

Sign Up